

NSPCC
Learning

Report Remove

Information for professionals



What is Report Remove?

A tool for under 18s to report nude or sexual images or videos of themselves that have been shared online, to see if they can be removed from the internet.

Report Remove has been developed by the NSPCC and the Internet Watch Foundation (IWF). The IWF is a UK charity that aims to minimise the online availability of images that meet the legal definition of child sexual abuse material.

Why is it needed?

There are many reasons why young people may share nude images, and the sharing of them among young people has become the perceived norm. But when a young person loses control of the image, it can be very distressing. It's important that young people don't feel judged when this happens. They should feel supported and be reminded that Report Remove is there to help.



How to use Report Remove

Direct the young person to childline.org.uk/remove so they can use Report Remove. You can support them to follow these steps.

- 1 Confirm their age. They may be asked if they want to prove their age using ID.**
- 2 Log into or create a Childline account**
- 3 Submit image/video to IWF for review**

Childline will send updates on the outcome of their report and provide further support where needed.

What can be reported to the tool?

More information on what constitutes a nude image or video can be found on the Report Remove webpage. Report Remove cannot take down images or videos that have only been shared through apps that use end-to-end encryption, such as WhatsApp or Snapchat. If the young person has the image or video, they should still be encouraged to make a report as the IWF will work to make sure that if the image is publicly shared online, it can be removed quickly.

What support is available to young people?

Young people can access support from the NSPCC through their Childline service. Childline's confidentiality promise also applies to users of the Report Remove tool. This means that most of the time, no one will know that a young person has submitted a report.

Using Report Remove as part of your whole organisation approach

Report Remove can be an effective tool to include in your organisation's safeguarding and child protection procedures but shouldn't replace any steps in your safeguarding process. You should always respond to incidents of nude image sharing in line with your organisation's procedures and national guidance. You can find out more about how to write and audit your safeguarding procedures and how to support young people with incidents of nude sharing by visiting NSPCC Learning.

When supporting a young person to use Report Remove, it's important to reassure them that they've done the right thing by telling someone.

For more information visit
nspcc.org.uk/report-remove

➤ If you are worried about a child
Call **0808 800 5000**
Email **help@nspcc.org.uk**



childline
A life-changing NSPCC service

